



Dear Community Neighbor,

In Pima County, Rural Metro Fire Department is designated as the 911 provider for your community's fire and medical first responder needs. In lieu of additional property taxes for public safety. Rural Metro Fire Department is a non-governmental Fire Department that has been serving Pima County since 1962. If your property lies within un-incorporated Pima County, within Rural Metro Fire's protection area and is currently not enrolled for Fire/EMS protection you will be billed for any service we provide. The solution is to enroll for Fire/EMS coverage with Rural Metro Fire. This is crucial, as this prevents any additional out of pocket costs for you or your family and may provide savings on your homeowners/commercial insurance.

Homeowners, renters and other insurance types may cover your home and contents should a fire occur, and your medical insurance will cover some or all of your ambulance transport...However, nearly 100% of the time, these insurances, will NOT cover fire response services or EMS related services. This could result in thousands of dollars that will be billed to the homeowner, building owner or person responsible for the property.

The odds of your home or property catching fire are slim, in fact, only about 11% of Rural Metro Fire's emergency calls are for fire-related services. The majority of our 63,000 calls for assistance are for medical emergencies like heart attacks, car accidents, and even pet resuscitation! Over half of our calls are for EMS.

Please note: If the previous property owner had services with us, you must still contact us to transfer and establish your own account.

Your Rural Metro Fire Membership Covers but not limited to:

- Non-emergent Air Medical Evacuation, for all North America travel. (AirMed www.airmed.com/ruralmetrofire)
- Emergency Medical Services / Pre-Hospital care
- Fire prevention and suppression
- Vehicle Extrication and Medical Aid at vehicle crashes
- Water and Rope Rescues / Swift Water Rescue
- Hazardous materials response
- Snake/Gila Monster humane relocation (Licensed by Arizona Game & Fish Dept.)
- Annual home/commercial safety inspection
- Community health & safety programs
- Pet Resuscitation during fire incidents